



## 7450 Rate-Pak™ Update

Dear Valued Neopost Customer,

Effective May 12, 2008, the United States Postal Service will be changing their mailing rates. Enclosed with this letter you will find your rate and Rate-Pak™ Chip, which when installed, will update your 7450 scale to provide you with the latest supported USPS rates. **(NOTE: The USPS has changed the Express Mail from weight to zone based pricing. Unfortunately we were not able to incorporate this structure change in the 7450 scale software. We replaced the existing rate with an Express Mail flat rate envelope fee of with a weight limit up to 5 lbs.)**

Please do not install your 2008 rates until May 12<sup>th</sup>. Installing your new rates is a simple process that should take less than five minutes. Before installing the new rates, please review the enclosed installation instructions (steps 1-6).

Please note: It is the sole responsibility of the customer to install and verify that the rates are properly installed. Neopost Inc will not be liable for rates that were not verified or installed properly.

Should you have any administrative or technical questions concerning this 2008 Rate Change you can contact Neopost as described below.

- Please try visiting our website web site at <http://www.neopostinc.com> for complete rate change information, including access to new USPS mail classes and impact on your scale.
- When contacting us, please have your product model number, product serial number and your customer number available so that our representatives can assist you in an efficient manner.
- If you received this Rate Change Software in error. Return the contents of this rate package to Neopost Inc, Hayward. Please include the Sales Order # on the outside of the envelope.
- Please contact by telephone, fax or email us at:

**Customer Service (Order / Billing / General Rate Change questions)**

Monday to Friday: 7:00 AM to 7:00PM (Central Time)

Phone: (800) 934.2257

Fax: (510) 429.6721

Email: [NeopostRateChange@neopostinc.com](mailto:NeopostRateChange@neopostinc.com)

**Technical Services (Rate Change Installation/ Equipment questions)**

Monday to Friday: 7:00 AM to 7:00PM (Central Time)

Phone: (800) 259.2678

Fax: (972) 241.9355

Email: [support@neopostinc.com](mailto:support@neopostinc.com)

For more information on the rate change please see the USPS web site at [www.usps.com](http://www.usps.com).

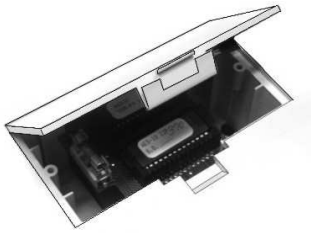

We appreciate being your mailing system provider of choice and look forward to a long business relationship.

Sincerely,

The Neopost Rate Change



## 7450 Scale – Rate-Pak™ Installation Procedure: Rev USPS 2008

Step	Action	Figure
1	Unplug the scale from the meter and the power adapter.	
2	Remove the access cover on the bottom of the scale.	
3	Remove the Rate-Pak™ from the socket by pulling up on both ends of the Rate-Pak™ Chip carrier.  Note: If the Rate-Pak™ does not come up easily, gently pry up on the end-tabs using a screwdriver or coin	
4	Press the new Rate-Pak™ Chip into the socket.  Note: The carrier (with IC) will only install in the proper direction. Do not use excessive force.	
5	Place the access cover back onto the scale and snap it back into place.	
6	The new rates have been successfully loaded. Reconnect the scale to the meter and the power adapter.	

## 2008 First Class Shape Rates

Ounces	Letter	Flat	Parcel	Ounces	Letter	Flat	Parcel
<b>0.1 - 1.0</b>	\$0.42	\$0.83	\$1.17	<b>6.1 - 7.0</b>	-	\$1.85	\$2.19
<b>1.1 - 2.0</b>	\$0.59	\$1.00	\$1.34	<b>7.1 - 8.0</b>	-	\$2.02	\$2.36
<b>2.1 - 3.0</b>	\$0.76	\$1.17	\$1.51	<b>8.1 - 9.0</b>	-	\$2.19	\$2.53
<b>3.1 - 3.5</b>	\$0.93	\$1.34	\$1.68	<b>9.1 -10.0</b>	-	\$2.36	\$2.70
<b>3.6 - 4.0</b>	-	\$1.34	\$1.68	<b>10.1 - 11.0</b>	-	\$2.53	\$2.87
<b>4.1 - 5.0</b>	-	\$1.51	\$1.85	<b>11.1 - 12.0</b>	-	\$2.70	\$3.04
<b>5.1 - 6.0</b>	-	\$1.68	\$2.02	<b>12.1 - 13.0</b>	-	\$2.87	\$3.21